

SMALL USERS LIAISON GROUP

MEETING ON 29 NOVEMBER

RSR PROCESS UPDATE PAPER

There is one issue to bring to the attention of SULG Members:

The provisions of the HASS and Orphan Sources Regulations 2005 apply from January 01 2006. The regulators have developed “tactical” systems to manage data arising from this. The available timescale has meant that these systems address only minimum functionality at present.

Environment Agency is about to embark on the design of the next generation of information systems to support the HASS and Orphans Sources Regulations 2005 in the longer term. This “strategic” solution will include wider functionality and will have to interface with Agency’s financial systems, for example.

At previous SULG meetings, members have expressed concerns about a number of difficulties encountered in dealing with Environment Agency in the context of RSA93 applications and invoices.

An opportunity now presents to listen again to the views of SULG members about your experience of the RSA93 application process. You are invited to re-submit previous and any current reports about such subjects as invoicing, submission of application forms and other administrative issues.

At this early stage it is not possible to provide absolute assurance that all suggestions will be implemented, but all suggestions will certainly be assessed and considered as design influences on the strategic system.

All points raised will be recorded, tabulated and assessed. The outcome of this process will be shared with SULG at the next appropriate opportunity (likely to be the summer meeting 2006).

Please email your thoughts to Chris Englefield by 20 January 2006 at

chris.inglefield@environment-agency.gov.uk

Chris Englefield
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25 November 2005.